

# New Haven Neighborhood Quality of Life Survey 2010

Developed by local residents involved in New Haven's 12 Community Management Teams (CMTs) and other grassroots groups, the *New Haven Neighborhood Survey* will help you measure and take action to improve your neighborhoods' sense of community, safety and overall convenience.

Immediately following the collection of surveys, DataHaven, a non-partisan, non-profit (501(c)3) organization that facilitates and advocates for improved community access to public information, will make neighborhood-level results available at its website (<http://www.ctdatahaven.org>). Results will also be shared at informal *Neighborhood Workshops*, to be organized by CMTs, neighborhood groups and at a citywide level. DataHaven will ensure accuracy of reporting and maintain the anonymity of the information it collects.

## About the Process

This *Survey* and *Workshop* process will provide a starting point for each CMT and/or neighborhood to form their own plan of action around local concerns. By engaging additional residents, these problem-solving teams will attract new members, thereby increasing their future ability to take action.

You **DO NOT** need to be a current resident of any of the neighborhoods in New Haven in order to complete the survey; we welcome area business owners as well as employees, visitors, and shoppers. The participating Management Teams and sponsors thank you in advance for your responses. Your continued involvement will be vital as we work together to improve our neighborhoods. For more information on how to get involved in your local neighborhood please email [newhavensurvey@gmail.com](mailto:newhavensurvey@gmail.com) or call **203.936.9643**.

## Meet Your Neighbors

If you are interested in attending an upcoming *Neighborhood Workshop* in your area, please include your contact information below. The survey results collected by DataHaven will be kept anonymous, but you may detach this page from the rest of the survey if you feel more comfortable doing so.

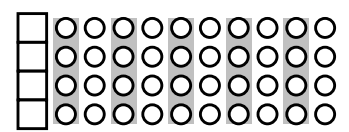
- 1. Would you like to receive an invitation to a *Neighborhood Workshop* to meet your neighbors, review the survey results and other data, and help your local neighborhood develop a community plan? If yes, please print your email and/or phone number below. Email is preferred by most neighborhood associations:**

|                    |
|--------------------|
| Name:              |
| Email (preferred): |
| Phone:             |

- 2. All responses on the survey itself will be kept strictly confidential, but if an overall list of participants in this survey and the *Workshops* is printed in a final publication about the results, would you like your name (above) included?**

|  |   |
|--|---|
| <input type="checkbox"/> Yes, please include my name on a list of participants | <input type="checkbox"/> No / I will decide later |
|--|---|

# New Haven Neighborhood Quality of Life Survey



## Instructions

Kindly take a few minutes to enter your responses to the following questions. Please complete all pages of the survey. **Though the information collected will be kept completely anonymous and your name will never be used, answers and comments will be made available to the public.** You are invited to offer feedback on the form itself, as well as via upcoming *Neighborhood Workshops*.

## Background: Your Location

*This information is essential for helping communities organize responses by neighborhood.*

**1. Within your neighborhood, are you a resident, employee, business owner, student? Please check all that apply.**

- I live here.
- I work here.
- I own a business here.
- I study at a school, college, university, or other educational program here.
- I do not live, work or study here / I am a visitor / Other.

**2. When other people ask me what neighborhood that I live, work or study in, I most often tell them:**

**3. Please choose from only one of the following options.**

- I will be answering the questions on this survey primarily based on the neighborhood where I live.
- I will be answering the questions on this survey based on where I work, own a business and/or study.
- I do not live, work or study in New Haven.

**4. Based on the question above, what street and nearest cross street do you most often live, work or study on?**

|                              |
|------------------------------|
| <b>Street:</b>               |
| <b>Nearest Cross Street:</b> |

**5. How long have you been living, working, and/or studying within this neighborhood?**

- 0-4 years
- 5-9 years
- 10 or more years
- I do not live, work or study in New Haven.

**6. Have you previously started and/or completed the *New Haven Neighborhood Quality of Life Survey* at any point over the past two months?**

- No, this is my first time taking this survey.
- Yes, I have previously started and/or completed an online or paper version, but for a different neighborhood.
- Yes, I have previously started and/or completed an online or paper version, for the same neighborhood.
- I do not remember / other.

# Perceptions and Conditions

Please answer the following questions based on the neighborhood that you identified earlier.

Please rate the following perceptions of your neighborhood.

|  |                               |                               |                               |                                    |                                    |
|--|-------------------------------|-------------------------------|-------------------------------|------------------------------------|------------------------------------|
| <b>1. Your overall experience living/working here:</b>   |                               |                               |                               |                                    |                                    |
| <input type="checkbox"/> Very Poor                       | <input type="checkbox"/> Poor | <input type="checkbox"/> Fair | <input type="checkbox"/> Good | <input type="checkbox"/> Very Good | <input type="checkbox"/> Excellent |
| <b>2. How the neighborhood is perceived by others:</b>   |                               |                               |                               |                                    |                                    |
| <input type="checkbox"/> Very Poor                       | <input type="checkbox"/> Poor | <input type="checkbox"/> Fair | <input type="checkbox"/> Good | <input type="checkbox"/> Very Good | <input type="checkbox"/> Excellent |
| <b>3. Direction that the neighborhood is heading:</b>    |                               |                               |                               |                                    |                                    |
| <input type="checkbox"/> Very Poor                       | <input type="checkbox"/> Poor | <input type="checkbox"/> Fair | <input type="checkbox"/> Good | <input type="checkbox"/> Very Good | <input type="checkbox"/> Excellent |
| <b>4. Sense of community within the neighborhood:</b>    |                               |                               |                               |                                    |                                    |
| <input type="checkbox"/> Very Poor                       | <input type="checkbox"/> Poor | <input type="checkbox"/> Fair | <input type="checkbox"/> Good | <input type="checkbox"/> Very Good | <input type="checkbox"/> Excellent |
| <b>5. Sense that it is family- and youth-friendly:</b>   |                               |                               |                               |                                    |                                    |
| <input type="checkbox"/> Very Poor                       | <input type="checkbox"/> Poor | <input type="checkbox"/> Fair | <input type="checkbox"/> Good | <input type="checkbox"/> Very Good | <input type="checkbox"/> Excellent |
| <b>6. Sense that it is a safe neighborhood:</b>          |                               |                               |                               |                                    |                                    |
| <input type="checkbox"/> Very Poor                       | <input type="checkbox"/> Poor | <input type="checkbox"/> Fair | <input type="checkbox"/> Good | <input type="checkbox"/> Very Good | <input type="checkbox"/> Excellent |
| <b>7. Sense that neighborhood residents are healthy:</b> |                               |                               |                               |                                    |                                    |
| <input type="checkbox"/> Very Poor                       | <input type="checkbox"/> Poor | <input type="checkbox"/> Fair | <input type="checkbox"/> Good | <input type="checkbox"/> Very Good | <input type="checkbox"/> Excellent |

**8. Please indicate if you agree or disagree with the following statement: "If someone asked for directions, I would stop to help."**

Strongly agree       Somewhat agree       Somewhat disagree       Strongly disagree

Next I have two other statements. For each one, please tell us if it is very likely, likely, unlikely or very unlikely that people in your neighborhood would do the following:

**9. If there was a fight in front of your house and someone was being beaten or threatened, how likely is it that your neighbors would break it up?**

Very likely       Likely       Unsure       Unlikely       Very unlikely

**10. Suppose that because of budget cuts the fire station closest to your home/business was going to be closed down by the city. How likely is it that neighborhood residents would organize to try to do something to keep the fire station open?**

Very likely       Likely       Unsure       Unlikely       Very unlikely



## Perceptions and Conditions

11. All things considered, if compared to other streets in New Haven as a whole, my street (or intersection) is:

- Significantly more attractive/pleasant
- Somewhat more attractive/pleasant
- Unsure
- Somewhat less attractive/pleasant
- Significantly less attractive/pleasant

12. All things considered, the two most attractive/pleasant streets (or intersections) in my neighborhood are:

|    |
|----|
| 1. |
| 2. |

13. All things considered, the two least attractive/pleasant streets (or intersections) in my neighborhood are:

|    |
|----|
| 1. |
| 2. |

14. Think about the different facilities in and around your neighborhood, by this we mean the area AROUND your home/work that you could walk to in 10-15 minutes. How much do you agree or disagree with each of the following statements?

a. Many shops, stores, markets or places to go are within easy walking distance of my home.

- Strongly disagree    Somewhat disagree    Somewhat agree    Strongly agree

b. There are safe sidewalks and crosswalks on most of the streets in my neighborhood.

- Strongly disagree    Somewhat disagree    Somewhat agree    Strongly agree

c. There are facilities to bicycle in or near my neighborhood that are safe from traffic, either on the streets or on special lanes, paths or trails.

- Strongly disagree    Somewhat disagree    Somewhat agree    Strongly agree

d. My neighborhood has several free or low cost recreation facilities such as parks, playgrounds, public swimming pools, etc.

- Strongly disagree    Somewhat disagree    Somewhat agree    Strongly agree

e. I feel unsafe to go on walks in my neighborhood at night.

- Strongly disagree    Somewhat disagree    Somewhat agree    Strongly agree

f. I feel unsafe to go on walks in my neighborhood during the day.

- Strongly disagree    Somewhat disagree    Somewhat agree    Strongly agree

## Perceptions and Conditions

### 15. Please indicate how you get from place to place in your neighborhood:

|   |   |   |
|---|---|---|
| a. Walk   | b. Bicycle  | c. Car  |
| <input type="checkbox"/> Daily / Primary mode of travel | <input type="checkbox"/> Daily / Primary mode of travel | <input type="checkbox"/> Daily / Primary mode of travel |
| <input type="checkbox"/> At least one time each week    | <input type="checkbox"/> At least one time each week    | <input type="checkbox"/> At least one time each week    |
| <input type="checkbox"/> At least one time each month   | <input type="checkbox"/> At least one time each month   | <input type="checkbox"/> At least one time each month   |
| <input type="checkbox"/> Rarely / A few times each year | <input type="checkbox"/> Rarely / A few times each year | <input type="checkbox"/> Rarely / A few times each year |
| <input type="checkbox"/> Never                          | <input type="checkbox"/> Never                          | <input type="checkbox"/> Never                          |
| d. Taxi   | e. Bus  | f. Other  |
| <input type="checkbox"/> Daily / Primary mode of travel | <input type="checkbox"/> Daily / Primary mode of travel | <input type="checkbox"/> Daily / Primary mode of travel |
| <input type="checkbox"/> At least one time each week    | <input type="checkbox"/> At least one time each week    | <input type="checkbox"/> At least one time each week    |
| <input type="checkbox"/> At least one time each month   | <input type="checkbox"/> At least one time each month   | <input type="checkbox"/> At least one time each month   |
| <input type="checkbox"/> Rarely / A few times each year | <input type="checkbox"/> Rarely / A few times each year | <input type="checkbox"/> Rarely / A few times each year |
| <input type="checkbox"/> Never                          | <input type="checkbox"/> Never                          | <input type="checkbox"/> Never                          |

Please indicate how much you agree or disagree with each of the following statements about your neighborhood. If you would like to elaborate on these questions, please do so on the next page.

16. I am comfortable approaching and **engaging police officers** in this area.

Strongly disagree       Somewhat disagree       Somewhat agree       Strongly agree

17. I am satisfied with the communication I get from **New Haven City Hall**.

Strongly disagree       Somewhat disagree       Somewhat agree       Strongly agree

18. I am satisfied with the level of traffic enforcement (regulation of stop signs, red lights, crosswalk regulations, vehicle speeds, etc.).

Strongly disagree       Somewhat disagree       Somewhat agree       Strongly agree

19. **Adequate parking** is available for residents, employees and retail locations.

Strongly disagree       Somewhat disagree       Somewhat agree       Strongly agree

20. **Public transportation** options are safe, convenient and useful.

Strongly disagree       Somewhat disagree       Somewhat agree       Strongly agree

21. **I hope and expect** to live or work here for at least the next 3 to 5 years.

Strongly disagree       Somewhat disagree       Somewhat agree       Strongly agree

22. The neighborhood is mostly free from **gangs, prostitution and drug dealing**.

Strongly disagree       Somewhat disagree       Somewhat agree       Strongly agree

23. I am satisfied with the levels of **street lighting**.

Strongly disagree       Somewhat disagree       Somewhat agree       Strongly agree

## Perceptions and Conditions

Please indicate how much you agree or disagree with each of the following statements about your neighborhood. If you would like to elaborate on these questions, please do so on the next page.

24. I am satisfied with **trash collection and recycling** services.

Strongly disagree       Somewhat disagree       Somewhat agree       Strongly agree

25. **Public parks**, playgrounds and greenways are clean and well-maintained.

Strongly disagree       Somewhat disagree       Somewhat agree       Strongly agree

26. **Roadways, crosswalks and sidewalks** are clean, accessible and well-maintained (e.g., potholes, surface quality, litter, curbs, cracks, road paint, etc).

Strongly disagree       Somewhat disagree       Somewhat agree       Strongly agree

27. **Private properties** are clean and well-maintained.

Strongly disagree       Somewhat disagree       Somewhat agree       Strongly agree

28. I rarely encounter **excessive panhandling**.

Strongly disagree       Somewhat disagree       Somewhat agree       Strongly agree

29. There are adequate after-school programs, activities and facilities for **youth**.

Strongly disagree       Somewhat disagree       Somewhat agree       Strongly agree

30. I am not bothered by **high-volume noise** from adjacent residents, motor vehicles and/or commercial establishments.

Strongly disagree       Somewhat disagree       Somewhat agree       Strongly agree

31. I am satisfied with access to **library facilities**.

Strongly disagree       Somewhat disagree       Somewhat agree       Strongly agree

32. **At least once per year**, I attend a Community Management Team (CMT) meeting in this neighborhood.

Strongly disagree       Somewhat disagree       Somewhat agree       Strongly agree

33. At least six times per year, I attend a meeting, event, get-together or festival with other residents somewhere within this neighborhood.

Strongly disagree       Somewhat disagree       Somewhat agree       Strongly agree

# Other Information

1. What do you see as the major strengths of the neighborhood?

2. What do you see as the major problem(s) facing the neighborhood?

3. What suggestion(s) would you make for improving the Neighborhood?

4. Would you be willing to volunteer your skills to the Neighborhood? If so, what skills could you offer?

## Other Information

5. Which of the following establishments would you like to see added to your Neighborhood?  
Check one box for each, indicating how likely you would be to use it.

**a. Fast food restaurant**

- It's already here and we have enough
- I would never use a new one
- I might use a new one sometimes
- I would use a new one often / we need more

**c. Coffee shop or cafe**

- It's already here and we have enough
- I would never use a new one
- I might use a new one sometimes
- I would use a new one often / we need more

**e. Clothing store**

- It's already here and we have enough
- I would never use a new one
- I might use a new one sometimes
- I would use a new one often / we need more

**g. Health clinic**

- It's already here and we have enough
- I would never use a new one
- I might use a new one sometimes
- I would use a new one often / we need more

**i. Farmers market**

- It's already here and we have enough
- I would never use a new one
- I might use a new one sometimes
- I would use a new one often / we need more

**k. Youth center**

- It's already here and we have enough
- I would never use a new one
- I might use a new one sometimes
- I would use a new one often / we need more

**b. Sit-down, moderately priced restaurant**

- It's already here and we have enough
- I would never use a new one
- I might use a new one sometimes
- I would use a new one often / we need more

**d. Grocery store**

- It's already here and we have enough
- I would never use a new one
- I might use a new one sometimes
- I would use a new one often / we need more

**f. Pharmacy**

- It's already here and we have enough
- I would never use a new one
- I might use a new one sometimes
- I would use a new one often / we need more

**h. Laundromat / dry cleaner**

- It's already here and we have enough
- I would never use a new one
- I might use a new one sometimes
- I would use a new one often / we need more

**j. Recreational facility**

- It's already here and we have enough
- I would never use a new one
- I might use a new one sometimes
- I would use a new one often / we need more

**l. Bank**

- It's already here and we have enough
- I would never use a new one
- I might use a new one sometimes
- I would use a new one often / we need more





FORM ID

## Other Information

5. (cont.) Which of the following establishments would you like to see added to your Neighborhood?  
Check one box for each, indicating how likely you would be to use it.

### m. Pub / bar

- It's already here and we have enough
- I would never use a new one
- I might use a new one sometimes
- I would use a new one often / we need more

### o. Live music venue

- It's already here and we have enough
- I would never use a new one
- I might use a new one sometimes
- I would use a new one often / we need more

### q. Other

- It's already here and we have enough
- I would never use a new one
- I might use a new one sometimes
- I would use a new one often / we need more

### n. Dance club

- It's already here and we have enough
- I would never use a new one
- I might use a new one sometimes
- I would use a new one often / we need more

### p. Arts / cultural establishment

- It's already here and we have enough
- I would never use a new one
- I might use a new one sometimes
- I would use a new one often / we need more

Please specify 'q. Other' below:

6. How well do you know your neighbors (people living next door and those on your street)?

- I know my neighbors well and we socialize together
- I don't socialize with them, but we say "hi" sometimes
- I don't know the other people who live on my street

7. Is there anything else you would like to add?

# Demographics – Optional

**The following questions are for survey interpretation ONLY and will be calculated independently from the answers given above. We will use this information only so neighborhoods can better understand who completed the survey.**

- Age**
- Under 18
  - 18 to 24
  - 25 to 34
  - 35 to 44
  - 45 to 54
  - 55 to 64
  - 65 or above

- Gender**
- Male
  - Female
  - Other

- Number of Persons in Household**
- 1
  - 2
  - 3-4
  - 5 or more

- Do you have children?**
- Yes
  - No

- Which describes the place in which you live?**
- I own it
  - I rent it
  - I live with family or friends
  - Other

- Race/Ethnicity (Check all that apply)**
- American Indian or Alaska Native
  - Asian
  - Black or African American
  - Hispanic / Latino
  - Native Hawaiian or Pacific Islander
  - White / Caucasian
  - Other

- Total Household Income Last Year**
- <\$25k
  - \$25k-\$50k
  - \$50k-\$75k
  - \$75k-\$100k
  - >\$100k
  - I prefer not to answer

- Primary Language Spoken in Home**
- English
  - Spanish
  - Other



Thank you for your time and sincerity!

Stay tuned for information about an upcoming *Neighborhood Workshop!*

You'll meet your neighbors and work with your local Community Management Team and other local groups to make your neighborhood an even better place to live.

Email [newhavensurvey@gmail.com](mailto:newhavensurvey@gmail.com) or call **203.936.9643** for more information.