

2010 New Haven Neighborhood Quality of Life Survey
Downtown-Wooster Square Community Management Team
Neighborhood Workshop, May 8, 2010

2010 New Haven Neighborhood Quality of Life Survey & Workshops



Downtown-Wooster Square Community Management Team
Neighborhood Workshop
May 8, 2010, 8:30AM, Conte School

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About the Neighborhood Quality of Life Survey & Workshops

- **Purpose**
 1. Identify internal resources and assets within neighborhoods (strengths, volunteers)
 2. Develop neighborhood "Action Plans" on concerns
 3. Meet new neighbors, build ability of neighborhood associations and CMTs to take future action
- **Design and Organization (September-December 2009)**
- **Data Collection (January-April 2010)**
- **Analysis, Workshops and Final Reports (May 2010-)**

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Upcoming Neighborhood Workshops

Workshops regarding the 2010 Neighborhood Survey are being planned in a variety of neighborhoods. These are informal events where residents can meet neighbors, discuss results and identify further action steps, regardless of whether or not they took the survey:

- Downtown-Wooster Square CMT: May 8th, 8:30AM-12PM, Conte School
- Dixwell CMT: June 12th, 10AM-1PM, Location TBD.
- Westville CMT / Westville Village Renaissance Alliance: TBD
- Ronan-Edgehill Neighborhood Association: TBD
- East Shore CMT: TBD

Additional workshops will be announced. For more information on how to get involved in your local neighborhood, please email newhavensurvey@gmail.com or call 203.936.9643.

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About the DWSCMT

The Downtown Wooster Square Community Management Team is a volunteer led organization which focuses on the Quality of Life of all stakeholders in our area. We meet monthly to provide a forum for information exchange and issue identification and resolution. The meetings cover an agenda that provides updates from our Civic Leaders, City Staff and Community Partners. The management teams were born out of the Community Policing effort of the New Haven Police Department.

CONTACT:
E-Mail: DWSCMT@gmail.com
Website: groups.google.com/group/dwscmt
SeeClickFix Watch Area: www.seeclickfix.com/watch_area/1044
Twitter: twitter.com/dwscmt

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About the Wooster Square Watch

The Wooster Square Watch is a community of neighbors committed to the beauty and safety of Wooster Square. Wooster Square is a community of close knit neighborhoods. We take care of our neighborhood and look out for each other. Through the block watch, we have organized our concern into email alerts and strategies to keep the neighborhood safe. Please join us for one of our upcoming meetings.

CONTACT:

E-Mail: woostersqwatch@gmail.com

Website: woostersqwatch.com

SeeClickFix Watch Area: seeclickfix.com/wooster-square

Twitter: twitter.com/woostersqwatch

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Data Partner and Supporter

DataHaven, a non-profit (501(c)3) organization, is providing the survey organizers with technical assistance and data access. DataHaven's mission is to improve the Greater New Haven region by compiling and sharing high quality public information for effective decision making. DataHaven is a formal partner of the National Neighborhood Indicators Partnership (NNIP), a collaborative effort by the Urban Institute of Washington, DC, and local partners to further the development of neighborhood information systems in policymaking and community building.

The survey and neighborhood workshops are partially supported by grants from the **Community Foundation for Greater New Haven**, our region's largest grant-making organization.

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Summary: Survey Results Overall

- Over 1,200 responses from across City of New Haven
- Most responses came from 9 neighborhoods and CMTs where citizens actively promoted the survey collection
- Data will be published at <http://www.ctdatahaven.org/> once all neighborhood results are analyzed

About the Results

- Survey not randomized or designed to give a statistically representative population sample of a city or neighborhood
- Some results can be compared with randomized data collection completed by Yale CARE in Fall 2009 & other data
- Designed to provide qualitative data and mobilize action through discussion, workshops and citizen action

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Downtown & Wooster Square Results

- 1. Demographics**
- 2. Social Capital**
- 3. Perceptions of Neighborhood**
- 4. Perceptions of Services**
- 5. New Establishments**

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Summary: Downtown and Wooster Square

- 142 Downtown responses
- 97 Wooster Square responses

Demographics: Who Responded?

- 56% of Downtown and 93% of Wooster Square respondents identified themselves as **residents** of the neighborhood
- 52% of Downtown and 41% of Wooster Square respondents say they **work or own a business** within the neighborhood
- 44% of Downtown and 7% of Wooster Square respondents identified themselves as **students** in the area
- Almost all Wooster Square respondents and 2/3 of Downtown respondents answered the questions based on where they live. About 1/3 of Downtowners said they answered based on working, studying or visiting here.

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Demographics (Continued)

How many years have you lived / worked in the neighborhood?

	0-4 YRS	%	5-10 YRS	%	10+ YRS	%
Downtown	94	67%	18	13%	26	19%
Wooster Square	44	45%	24	25%	28	29%

Downtown & Wooster Square Responses:

59% Female

40% Live alone, 40% live with 2 and 20% with 3 or more persons

41% Homeowners

85% Identified "White/Caucasian" as race

Weekly travel: 95% walk, 69% drive, 25% bike, 12% bus

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Summary: Social Capital Questions

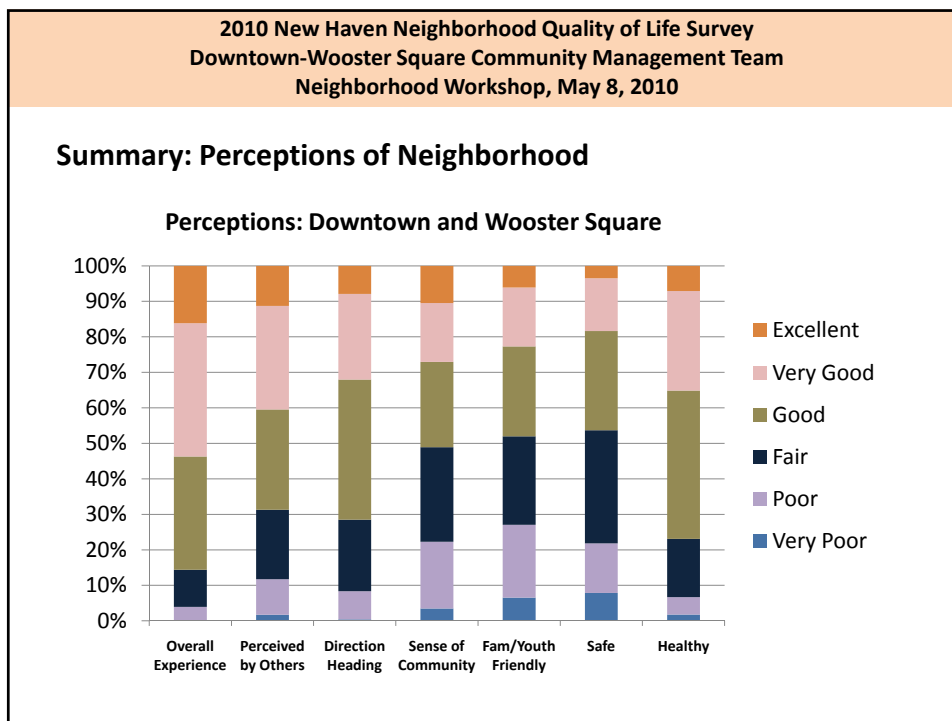
1. Would you stop to help if asked for directions? **97% say yes**
2. If there was a fight in front of your house and someone was being beaten or threatened, how likely is it that your neighbors would break it up? **28% say likely or very likely, 49% unsure**
3. Would neighborhood residents organize to try to do something to keep a fire station open in the area if it was threatened by cuts? **58% say likely or very likely, 26% unsure**
4. How well do you know neighbors? **42% know them well and actively socialize, 11% do not know anyone on their street**

Somewhat similar results to Fall 2009 CARE survey results of 1200 individuals in 6 lower-income New Haven neighborhoods

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Summary: Perceptions of Neighborhood

	Overall experience living & working here	How n'hood perceived by others	Direction n'hood is heading	Sense of community	Family- and youth- friendly	Safe n'hood	Residents are healthy
Very Poor (1)	0	4	1	8	15	18	4
Poor (2)	9	23	18	43	47	32	11
Fair (3)	24	45	46	61	57	73	37
Good (4)	73	65	90	55	58	64	94
Very Good (5)	86	67	55	38	38	34	63
Excellent (6)	37	26	18	24	14	8	16
Total	229	230	228	229	229	229	225
Average (D+WS)	4.5	4.1	4.0	3.6	3.4	3.4	4.1
Downtown	4.3	3.6	3.9	3.1	3.0	3.3	3.9
Wooster Square	4.9	4.7	4.2	4.4	4.1	3.5	4.4



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Summary: Perceptions (Continued)

Agree (Strongly Agree)

Many shops, stores, markets or places to go are within easy walking distance of my home.
91% (62%) Downtown 74% (38%) WSq CARE*: 72% (48%)

There are safe sidewalks and crosswalks on most of the streets in my neighborhood.
79% (43%) Downtown 77% (30%) WSq CARE*: 71% (42%)

There are facilities to bicycle in or near my neighborhood that are safe from traffic, either on streets or special lanes/paths/trails.
38% (8%) Downtown 28% (2%) WSq CARE*: 46% (24%)

*Yale CARE randomized sample of 6 lower-income areas, Fall 2009

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Summary: Perceptions (Continued)

Agree (Strongly Agree)

My neighborhood has several free or low cost recreation facilities such as parks, playgrounds, public swimming pools, etc.

42% (7%) Downtown 88% (32%) WSq CARE*: 51% (25%)

I feel unsafe to go on walks in my neighborhood at night.

56% (23%) Downtown 71% (25%) WSq CARE*: 65% (48%)

I feel unsafe to go on walks in my neighborhood during the day.

14% (4%) Downtown 14% (5%) WSq CARE*: 31% (15%)

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Summary: Attractiveness of Streets and Intersections

77% said their street was more attractive/pleasant than other streets in New Haven as a whole

Most Attractive/Pleasant

1. Streets by Wooster Square Park (Academy, Greene, Hughes)
2. Upper Chapel; area bordering Yale Old Campus & Broadway
3. Court Street
4. Also Wooster, Audubon, Orange, Temple, Wall, Hillhouse

Least Attractive/Pleasant

1. Olive
2. Grand
3. Chapel between Church and Olive
4. Crown, George, Church; Court Street from State to Olive
5. Also Water, Route 34, Dixwell, Elm, Park, Jefferson, others

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Summary: Perceptions of Services										
Average Score based on Responses: Strongly Agree = 4, Somewhat Agree = 3, Somewhat Disagree = 2, Strongly Disagree = 1										
	I am comfortable approaching and engaging police officers in this area.	I am satisfied with the communication I get from New Haven City Hall.	I am satisfied with the level of traffic enforcement.	Adequate parking is available for residents, employees and retail.	Public transportation options are safe, convenient and useful.	I hope and expect to live or work here for at least the next 3 to 5 years.	The n'hood is mostly free from gangs, prostitution and drug dealing.	I am satisfied with the levels of street lighting.	I am satisfied with trash collection and recycling services.	
All	3.4	2.6	2.1	2.3	2.5	3.1	2.8	2.5	2.9	
All: % Strongly or Somewhat Agree	91%	56%	40%	47%	55%	76%	68%	55%	74%	
Downtown	3.3	2.5	2.1	2.2	2.6	2.9	2.9	2.8	2.9	
Wooster Square	3.6	2.6	2.1	2.4	2.5	3.3	2.7	2.2	2.9	
	Public parks, playgrounds and greenways are clean and well-maintained.	Roadways, crosswalks and sidewalks are clean, accessible and well-maintained.	Private properties are clean and well-maintained.	I rarely encounter excessive panhandling.	There are adequate after-school programs, activities and facilities for youth.	I am not bothered by high-volume noise from adjacent residents, motor vehicles, commercial establishments, library facilities.	I am satisfied with access to neighborhood library facilities.	At least once per year, I attend a Community Management Team (CMT) meeting in this neighborhood.	At least six times per year, I attend a meeting, event, get-together or festival with other residents.	
All	3.0	2.5	3.0	2.5	2.6	2.7	3.3	2.0	2.7	
All: % Strongly or Somewhat Agree	81%	57%	77%	49%	60%	61%	88%	33%	62%	
Downtown	2.9	2.6	2.9	2.1	2.7	2.5	3.4	1.7	2.5	
Wooster Square	3.1	2.4	3.1	2.9	2.5	2.9	3.2	2.3	2.9	

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Summary: Perceptions of Services (Continued)									
Lowest relative scores, Downtown:									
1. Likelihood of personally attending a CMT meeting									
2. Traffic enforcement									
3. Panhandling									
4. Adequate parking									
5. High-volume noise									
Lowest relative scores, Wooster Square:									
1. Traffic enforcement									
2. Street lighting									
3. Likelihood of personally attending a CMT meeting									
4. Adequate parking									
5. Maintenance of roadways, xwalks, sidewalks									
Higher scores: Comfort approaching police, library access, park maintenance, property upkeep, hoping to live here for next 3-5yrs									

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Summary: Neighborhood Establishments

Residents might use or believe the neighborhood needs more:

Grocery store	93%
Arts / cultural establishment	76%
Pharmacy	70%
Coffee shop or café	68%
Sit-down, moderately-priced restaurant	63%
Recreational facility	60%
Clothing store	57%
Pub / bar	46%
Laundromat / dry cleaner	46%
Bank	37%
Live music venue	34%
Youth center	32%
Health clinic	32%
Farmers market	21%
Fast food restaurant	15%
Dance club	7%

Other suggestions include: Convenience stores for basic needs, health food stores, community center, hardware store, wine shop, Target, and others